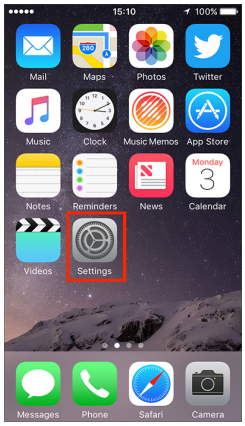
Apple User Connectivity Guide

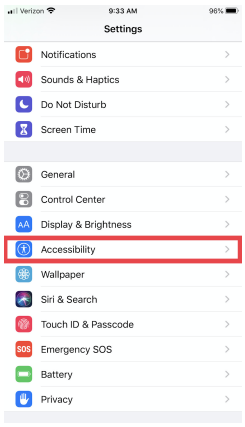
Compatible with: iPhone 5 (or later), iPad (4th generation or later), iPad Pro (all models), iPad Air (all models), iPad mini (all models), iPod touch (5th generation or later)

Before Pairing: ensure Bluetooth is enabled on your streaming device. Open and close the battery doors of the hearing aids (turn off and on rechargeable aids) to put them into pairing mode.

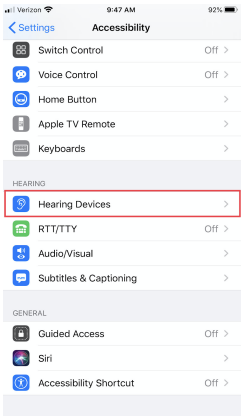
Step 1: Ensure Bluetooth is turned on. Go to "Settings" on the main menu.



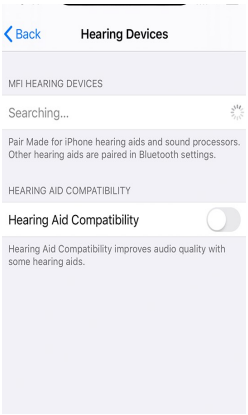
Step 2: From the "Settings" menu, scroll down and select "Accessibility".



Step 3: From the "Accessibility" menu, scroll down and select "Hearing Devices".

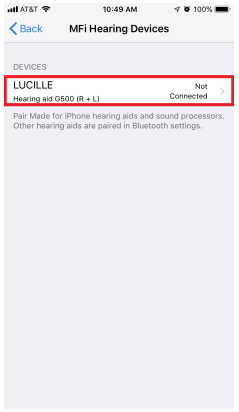
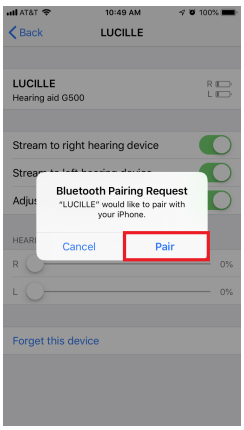


Step 4: If Bluetooth is on, your phone/tablet will immediately begin searching for compatible device(s).



Step 5: If Bluetooth is on, your phone/tablet will detect your hearing aid(s) automatically.

Tap on the name of your hearing aids.



Step 6: A pairing request will pop up on your screen. Select "Pair". You will do this twice if you are pairing two hearing aids.